



Cheshire and Merseyside LMCs: Practice manager development event

Tuesday 28 May 2019

Totally Wicked Stadium, McManus Drive, St Helens, Merseyside WA9 3AL

09.30	Registration and refreshments
10.00	Welcome and introductions Helen Northall, chief executive, PCC
10.10	National overview: NHS Long Term Plan Opportunities for Primary Care Tony Leo, NHS England
10.40	Primary care networks and contract changes William Greenwood, Cheshire LMC
11.00	The practice manager's role as a leader Sarah Cousins, Kirkoswald Surgery, Penrith, Cumbria and management consultant
11.40	SWOT analysis and refreshments PCC facilitators
12.20	Feedback PCC facilitators
12.45	Lunch and networking
	Breakout groups – split by geographical area
13.30 or 14.30	a) Managers being change agents for service redesign Polly Goodwin, PCC PCC facilitator
13.30 or 14.30	b) The manager as a leader Helen Northall, PCC Sarah Cousins

15.30	Refreshments
15.45	What will you do as a result of today and what do you need PCC facilitators and LMC representatives
16.10	Panel Q&A Speakers and Helen Northall, PCC
16.30	Summary and close